

Terms and Conditions

1. Acceptance of this platform's Terms and Conditions

By using this platform, you are deemed to understand, consent to and agree to be legally bound by these Terms and Conditions. If you do not understand and agree to these terms and conditions you should not use this platform.

2. Terminology

The term 'The International Therapy' is the trading name of The International Therapy.

The term 'The International Therapy website' means the URL www.theinternationaltherapy.com and associated pages.

The term 'doctor' or 'doctors' means a doctor or doctors using The International Therapy platform who are registered as medical practitioners, clinical psychologists or therapist.

The term 'Terms and Conditions' comprises of paragraphs 1 to 14 and includes the Privacy Policy and the Disclaimer.

3. Responsibility of our doctors for their patients

Our doctors take exactly the same personal responsibility for each patient as they would if they were seeing a patient face to face. The online nature of this platform in no way diminishes the professional obligations that our doctors owe to a patient. Similarly, the existence of The International Therapy platform in no way seeks to diminish the professional obligations that our doctors owe to a patient. The material and information available on the The International Therapy website is intended for informational purposes only, and does not constitute health or other advice nor should it replace face-to-face consultations with your own family doctor or medical specialist. Please consult a health care professional for specific recommendations about your condition. In addition, the information made available on The International Therapy website changes rapidly and therefore, some of the information may be out of date. You agree to bear all risk associated with the use of or reliance on any

such information, and release and hold The International Therapy harmless from any cause of action that may arise in connection with your reliance on information contained in The International Therapy website.

4. The importance of providing true, timely and complete information

You agree that all information that you provide to our doctors will be true and complete to the best of your knowledge and that you will not purposefully omit to provide information that could reasonably be judged to be potentially relevant to our doctors in providing the service. You should not register or complete questionnaires on behalf of anyone other than yourself.

5. Scope of services provided

5.1 Our doctors provide services including online video consultations, and a repeat prescribing service for a limited number of conditions.

5.2 Because The International Therapy is not a pharmacy we do not dispense or deliver any medicines.

5.3 The International Therapy provides a platform for users to access secure online consultations with a range of healthcare professionals, including but not limited to, psychologists and mental health counsellors, physiotherapists, medical consultants and nurses.

6. Prescriptions written by our doctors

a. You agree that any medicine our doctors prescribe will be solely for your own personal use and that you will not allow any other person to take the medicine.

b. You agree that you will take any prescription that our doctors issue to a traditional 'bricks and mortar' pharmacy and that you will not seek to order your medicines from an internet pharmacy as this is illegal.

c. You agree that before taking any medicine that our doctors have prescribed you will read all the information that the doctor has provided you with both

online and in printed form, you will read the manufacturer's Patient Information Leaflet that accompanies the medicine and you will follow any advice that the dispensing pharmacist provides you with. If the advice that the dispensing pharmacist provides you with contradicts the advice provided by our doctors, you agree that you will contact us for further advice before taking the medicine.

d. You agree that if our doctors prescribe a medicine and you suffer from any noticeable side-effects, you will contact us to allow our doctors to fulfil their duty of after-care and to allow them to monitor the effectiveness of all medicines that they prescribe.

7. Informing your existing doctor about any treatment that is prescribed

You agree that if our doctors write a prescription for you and you want us to inform your existing doctor of any medicines that the doctor has prescribed, you will provide our doctors with the full and correct contact details of your existing doctor.

8. Informed consent

You agree that by requesting treatment you formally give your informed consent for our doctors to prescribe that medicine and that you have read the information provided about possible side-effects, the effectiveness of the medicine you are requesting and any alternative treatments.

9. Cancellations and refunds

If our doctors or associated healthcare professionals are unable, or otherwise decline, to provide you with a service via video consultation, The International Therapy will provide a full refund of any payment.

10. Privacy Policy and patient confidential data

The International Therapy will not share patient confidential data with third parties, including other doctors, who are unconnected to our platform without your explicit consent. To provide this service to patients it is necessary that both doctors and non-medical staff have access to patient medical records and patient confidential data. It is also necessary that for the purpose of

maintaining our IT systems, limited access to patient data be made available to our IT contractors. For the purpose of financial audit, The International Therapy is required to divulge very limited patient information to our financial auditors and wherever possible information used for the purpose of financial audit will be anonymized. All access to patient information is kept to the minimum required to allow the safe and effective delivery of our services.

11. Reserving the right

We reserve the right to refuse service to anyone for any reason at any time. In such cases and where payment for a service has been received, a notification message will be sent to you and you will receive a full refund.

12. Vulnerabilities of electronic communications and post

The online nature of the The International Therapy platform necessarily relies upon using electronic forms of communication, post, telephone and SMS. There are inherent vulnerabilities in using such forms of communication and we are therefore unable to give a guarantee that a third party unrelated to our service will not intercept communications.

13. Disclaimer

a. To the fullest extent permitted by applicable law, under no circumstances will The International Therapy, or The International Therapy employees, doctors or partner services be liable for any of the following losses or damage (whether such losses were foreseen, foreseeable, known or otherwise): (a) loss of emotional well-being including, but not limited to, any embarrassment caused (b) loss of data; (c) loss of revenue or anticipated profits; (d) loss of business; (e) loss of opportunity; (f) loss of goodwill or injury to reputation; (g) losses suffered by third parties; or (h) any indirect, consequential, special or exemplary damages arising from the use of the The International Therapy platform regardless of the form of action. Nothing in this clause is intended to exclude or limit The International Therapy's liability for death or personal injury caused by its negligence or fraud.

b. You agree that to the fullest extent permitted by applicable law, The International Therapy makes no representations or warranties with respect to

any treatment, information, advice or action relied on or followed by any person using the The International Therapy platform.

c. The International Therapy does not warrant that The International Therapy websites or this platform in general will be either available without interruption or error-free or that the website, server, hardware and software that support The International Therapy platform are free from viruses or something that may interfere with the normal operations of your systems. The International Therapy will not be liable for any loss or damage resulting from the transmission of data as may occur during communications with The International Therapy.

d. To the fullest extent permitted by applicable law, The International Therapy disclaims any liability resulting from the provision of services by third party providers. Liability shall rest with the appropriate third-party provider and shall not under any circumstance be deemed to rest with The International Therapy.

14. Change to Terms and Conditions

The International Therapy reserves the right to change these terms and conditions at any time by posting changes online. You are responsible for regularly reviewing information posted online to obtain timely notice of such changes. Your continued use of the website and the entire The International Therapy service after changes are posted constitutes your acceptance of these terms and conditions as modified by the posted changes.